How to Access Your Results

Text: “MAKO” to 66349 or visit https://mako.luminatehealth.com

If you have problems accessing your results, for fastest service please submit a support ticket via the website: https://mako.luminatehealth.com/common/signup

Results will be available after FOUR DAYS.

NOTE: Please do not call the lab unless four full days have passed.

Before Your Test

REGISTER FOR YOUR TEST (Choose A or B)

A PRE-REGISTER (NOTE: This option is encouraged to REDUCE wait time.)
Step 1: Visit https://makoexchangedev.com/covid19-ereq. Or scan this QR code with your smartphone. Step 2: Complete the registration form. Note: Double check the spelling of your name and your date of birth. This information must be exactly correct to receive your results. Step 3: Upon completing the form you will receive an email with your registration number beginning with MX. Show this number to the site attendant to proceed with your test.

B REGISTER ON-SITE (NOTE: This option will INCREASE your wait time.)
Step 1: Provide a copy of your ID with Name, Date of Birth, and address to the site attendant. Additional information including phone number, email, etc. will be required. Step 2: The site attendant will complete the registration form on-site.

After Your Test

Four-Day Test Turnaround

You get swabbed & sample is collected
1 to 2 DAYS

Samples are transported to lab via FedEx or Courier Service
1 to 2 DAYS

Two days are required for the lab to process your sample
1 DAY

One day is needed to generate and upload your results

After four days, you receive your results

If you have not received your test results within four days of collection, please call MAKO 844.625.6522

NOTE: Please do not call the lab unless four full days have passed.